

Local Offer Newsletter



Services for Disabled Children and Young People

The formal consultation has now closed.

The proposals for the new Specialist Disabled Children and Young People's Service were approved by Cabinet on 30 November 2016.

Mark Parkinson, Director of Education would like to thank all parents and carers who took part. He very much appreciated the time parents who are on the parent carer forum gave to designing the way forward. The group were instrumental in co-producing the changes to culture, process and provision that the Council would like to deliver.

The new model will provide a joined up approach, under one senior manager. The manager will lead on the disabled children and young people's social work function, new family support roles, responsibility to ensure community short breaks are provided, the Transitions Team and Pinewood (residential respite unit).

The new model will provide a more consistent, transparent and personalised service that is better able to meet the needs of disabled children and young people 0-25 by providing early help. The model will ensure that we deliver a more joined up approach to support service users throughout key developmental milestones and the point of transition into adulthood.

The partnership work with parents and carers has been invaluable so this will continue in January. The Co-production group will be looking at supporting the development of detailed service criteria and a local approach to alternative assessment and support plans that sit at the level below statutory social care.

If you are interested in joining the co-production group please contact Angela Steadman 0300 123 7001 or angela.steadman@cheshirewestandchester.gov.uk



Parent Carer Forum Events

Next Parent Carer Forum
18th January 2017 at Chester Rugby Club

Topics include:

- ❖ Young people will be coming to tell you about the work they do at the School Champion Group
- ❖ The organisation Kids will be coming to talk about Mediation and Disagreement Resolution
- ❖ Taster session about parental representation
- ❖ Local Offer tell us what you think so we can continue to improve and develop our offer and see our latest updates to the site

Transition to Adulthood Information Event
1st March 2017 & 12th April 2017

This exciting event is an opportunity for parents & carers and young people (from 14-25) to ensure they have the latest up to date knowledge and information to plan for their transition to adulthood.

Included in the event:

- ❖ Information sessions
- ❖ Workshops
- ❖ Market place with colleges, charities etc..
- ❖ **New this year!** second date is in the half term so young people can attend with a range of workshops available

Information, Advice and Support Service Training

Understanding Education, Health and Care Plans - 25th January 2017

We follow a full training course earlier this year will be running this training event again to help parents and carers understand Education, Health and Care Plans.

For more information about any of the above events contact: Telephone: 0300 123 7001
e-mail: iasservice@cheshirewestandchester.gov.uk



Independent Support

Our free and impartial, Independent Support service includes:

- Individualised advice for families and young people who are going through the EHC process
- Support with the conversion of a statement of Special Educational Need or LDA to an EHC plan
- Support for parents, carers and young people requesting an EHC assessment
- Assistance with the completion of the paperwork and the one page profile for your child or young person
- Information on the Local Offer and Personal Budgets
- Information and signposting
- Attending meetings at school

For further information, or to arrange an initial meeting, please telephone Adele - 07947 100727 or email: is@edgeinc.co.uk

Tell us what you think...



You can write a review on any service within the Local Offer. This is your opportunity to influence commissioning.

Are there services that you value? Are there services that could be improved? Are there gaps in services provided?

How do I find rate and review on the local offer?

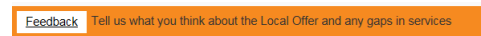
Type in the name of the service you are wanting to rate and review

On the service page in the right hand column, if a service hasn't already received reviews you will see this button

If a service has already received reviews you will see this link

You can also complete a paper copy of our Rate and Review form. Please contact us if you would like copies of this form.

You can also give us feedback on the the website itself and tell us about any potential gaps in services , on the front of the home page you will see this button



Where you can complete the short feedback form.

Each Year we are required to publish your feedback and inform you about what we intend to do. Our "You Said, We Did" Local Offer annual report is available on the home page of our offer. *see website address below.

A report about potential gaps in services that you have told us about is available on the Local Offer. Following the feedback we have received this year we have made improvements to our form so you can provide us with more details so that we can share with our commissioners.

Coming soon.....

- ❖ We are having a responsive site to make it easier to view on a mobile phone.
- ❖ A new young people's section
- ❖ Updated Special Education Needs and Disability area
- ❖ A provider corner, for services to be added to our Local Offer and for service providers to update their own details. A new training section will also be included
- ❖ "Don't Know, What you Don't Know" a new category to help you to navigate to services within the Local Offer is been added.

Contact us - Telephone: 0300 123 7001
e-mail: iasservice@cheshirewestandchester.gov.uk

www.westcheshirelocaloffer.co.uk