

Parental Forum 17.11.11 – Feedback

Communication

What the school does well:

- Liked the planner
- Parents' evening runs well
- Departmental postcards are good
- The forums are a good initiative
- Pleased the website has been updated
- Email to teaching staff – staff response is excellent
- Emailing staff works well; good communication links

Areas to Develop:

- Lateness of information, late cancellation of after school activities
- Would like staff to put more written information in the students' planners, regarding progress.
- Difficult to contact an individual teacher without going through the head of year.
- More detail in the termly reports
- Planners not regularly signed by teachers
- Tracking of paper letters

Website

Information to be included on the website

- Celebration of achievement
- Extracurricular clubs
- School uniform prices
- What to do if a pupil is ill
- Calendar of events
- Holiday dates and INSET dates
- School policies
- PTA notices and events
- Early notice of trips, especially expensive ones e.g. Skiing in America
- Cancellations of events – last minute notices
- Canteen menu
- Sports fixtures
- Parents' Evenings
- Staff photographs and responsibilities
- Governors photographs
- Curriculum and revision guides

- Email contact
- What do the levels mean - a guide to targets, assessment and behaviour levels

Information requested for the Parent Portal

- Attendance
- Merits/awards
- Reports
- Progress
- Levels of attainment
- Balance on smart cards
- Timetable
- Concerns about progress
- Homework set

Other comments

- Positive response to the text service
- Email contact was thought to be a good idea
- Electronic version of the newsletter is a good idea – subscribe to the newsletter
- Consider the cost of electronic communication and paper