

**SUMMARY OF FEEDBACK FROM PARENTAL SURVEYS**  
**SEPTEMBER 2011 – APRIL 2012 AND THE SCHOOL'S**  
**RESPONSE TO THE FEEDBACK**

PE Staff not available to see at the Consultation Evenings in KS3  
> PE Staff asked to attend Consultation Evenings for years 7,8 & 9

Homework not clear in some subjects or I can't tell what homework my child has if he/she does not write it down  
>Homework tracking system introduced for parents via Bromcom

Refreshments would be nice at Parents' Evenings  
>The school charity group, who have been raising money for an AfriTwin visit have served refreshments at every evening throughout 2012

Not enough places for my child to sit at lunchtime  
>More furniture installed in the Break Out Space.  
>2 canopies provided for use in wet weather with benching provided underneath

School website needs more content and upcoming events need communicating better  
>A Parental Forum was held in November 2011 specifically to discuss what parents would like to see on the website and how communication could be improved. As a result of this, greater content added to website.  
> A text service introduced to inform parents about important events

We would like to know how we can support our children better with their work  
>We held an Introduction to KS4 Evening for parents and students which covered useful tips on how parents could help their sons/daughters.  
>We held a study skills evening for year 11 parents and students so that parents could be involved in their children's learning.  
>We introduced MCAS facility (My Child At School) via Bromcom so that parents could see their children's attendance, punctuality, current progress and homework.  
>We held a Parental Forum in November 2012 so that parents could find out more and discuss the system with staff

We are not able to see all the teachers we would like to see at the Consultation Evening. The appointment system is unsuccessful  
>We are considering how we could improve the waiting times for parents and have looked at alternative systems

